

# Seetrol



**Control and monitor from  
anywhere, anytime**

**See + Control = Seetrol**

**You Say "Seetrol"**

Seetrol delivers maximum results with minimal investment.

Tired of paying expensive  
monthly fees for  
remote access solutions?  
Change to Seetrol today.

If managing unattended devices  
is costing too much,  
change to Seetrol now.

Seetrol guarantees to  
significantly reduce your costs.

“

Buy the product once and use it nearly forever without extra costs, avoiding the need for monthly subscriptions, and ensuring **superior affordability** compared to competitors.

”

**\* In case of using 3 agent IDs**

**Seetrol MY**

520\$ in the first year,  
no additional costs afterward.

**Competitors**


Recurring monthly.

Competitor's  
cumulative costs  
**[increase monthly]**

**520\$**

Seetrol  
Cost





Seetrol is the only solution offering remote access in isolated networks without requiring an internet connection.

“

Regardless of a closed network (intranet), firewall settings, or internet disconnection, Seetrol can be used as long as there is a network connection, ensuring the **best applicability** compared to competitors.

”



SOLUTION

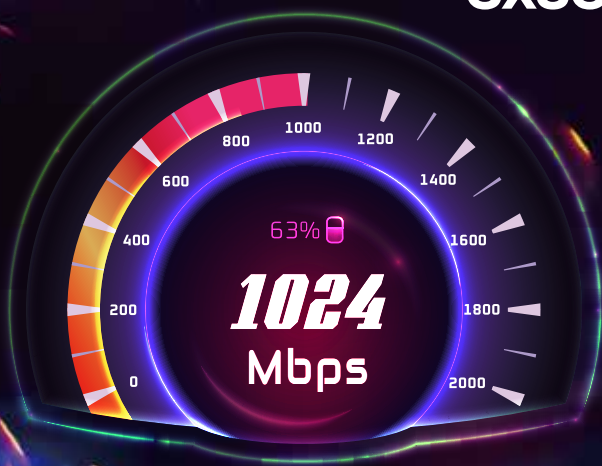




Utilizing P2P connection and Google's VP8 codec, Seetrol operates at up to 60FPS on remote screens, ensuring smoother performance than other remote access solutions. You can remotely play real-time games, watch videos, and even edit videos.



**Thanks to the VPP82 remote access engine, Seetrol ensures stable remote access and supports file transfer speeds exceeding 1Gbps.**



*File Transfer  
1Gbps Over*

\* Speeds exceeding 1Gbps are possible in environments with high-speed internet and high-spec hardware.



attended  
access

unattended  
access

“

Other solutions require separate licenses for attended and unattended access. Seetrol MY supports both on a single device, offering unbeatable cost-efficiency.

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Seetrol MY supports Windows, Android, iOS, and macOS. Users can install Seetrol VIEW or Seetrol ASK based on their operating system.



For remote access agents

SeetrolVIEW



For attended or unattended access

SeetrolASK





# Product Lineup



Seetrol MY

SoHo, SMB



Seetrol MY PLUS

Enterprises, Business call centers



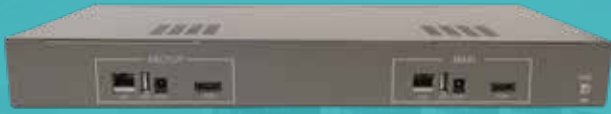
Seetrol MY TWINS

Public institutions, Public enterprises (High Availability)

## Product Specifications

Category	Seetrol MY	Seetrol MY PLUS	Seetrol MY TWINS
High Availability	✘	✘	✔
Agent ID	1~5	10~300	10~300
Unattended Access	5~50	100~5,000	100~5,000
Attended Access	Unlimited	Unlimited	Unlimited
CPU	ARM Cortex-A53 Quad	Samsung Exynos 2.1Ghz Qaud+1.4Ghz Quad	Samsung Exynos 2.1Ghz Qaud × 2 + 1.4Ghz Quad × 2
RAM	1GB	2GB	2GB × 2
FLASH	8GB	8GB	8GB × 2
O S	LINUX	LINUX	LINUX
Power	DC 5V 2A	DC 5V 4A	DC 5V 5A × 2
Size	95×95×20mm	380×153×44mm	380×153×44mm
RACK	✘	19" Rack Mount	19" Rack Mount





**Seetrol MY TWINS**  
Seetrol MY TWINS is the perfect solution for public offices, public enterprises, and large corporations, where high availability is critical.



“

It features a high availability system that regularly backs up configuration settings, ensuring maximum reliability and service continuity

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### *Point 1*

With hardware redundancy, if the MAIN system encounters a failure, the service is seamlessly switched to the BACKUP system through LAN connectivity, ensuring continuous operation.

### *Point 2*

With the OLED display, you can instantly check the IP, Subnet Mask (S/M), Gateway (G/W), service status, and server time in real-time.

### *Point 3*

Optimized for both internet and closed network environments, this solution is ideal for secure public institutions and critical infrastructure management.

# Features

**Seetrol MY's unique features surpass what subscription-based solutions can offer, delivering unmatched functionality.**

## **1** Reconnection after disconnection

Even if the network disconnects during remote access, Seetrol MY automatically reconnects without the other party's intervention.

## **2** Wake On Lan

Seetrol MY supports Wake On LAN, enabling remote power-on of PCs within the same LAN.

## **3** Accessible even to logged-out PCs.

Allows you to remotely log in and control the PC, even when it is logged out of Windows.

## **4** Multiple users to multiple devices

Uniquely allows one person to control multiple PCs remotely or multiple people to control a single PC together.

## **5** Clipboard for text, images, and files

Allows you to copy and paste content between the agent's PC and the remote PC, including text, images, and files.

## **6** Supports Remote Black Screen Mode

Allows you to hide the screen activity on the remote PC by turning it black, so the remote user cannot see the ongoing work. They will only see a black screen, ensuring privacy.

## **7** Image and Video Capture

Allows you to capture screenshots or record the screen as a video during remote support sessions.

## **8** Two-Way Sound Transmission

Allows you to listen to the remote PC's sound in real time on the agent's PC, and vice versa, enabling seamless audio sharing in both directions.



## **9** Draw on the Remote Screen

Enables you to sketch on the remote screen during support for clearer visual explanations.

## **11** Display remote PC information

Displays the public IP and key information of the remote PC during control, enabling faster technical support.

## **13** View Remote Control Logs

Allows logging and accessing various details, such as support agent information, remote customer data, and session notes,

## **15** Split-Screen Remote Support

Allows you to manage multiple remote locations simultaneously, displaying each session in a split view similar to a CCTV monitor.

## **10** AES Encryption

256-bit AES Encryption secures all data transmitted during remote support by encrypting it, ensuring complete protection of information.

## **12** Monitor-Only Mode

Allows the agent to view the remote PC's screen without controlling the mouse or keyboard during remote sessions.

## **14** Built-in Network Scan Tool

Monitors the remote network status, enabling quick issue resolution or configuration adjustments.

## **16** Chat with Remote and Colleagues

Enables seamless text messaging with both the remote party and fellow agents during support sessions.



Since its debut in 2010,  
Seetrol has been trusted by over  
10,000 customers in Korea.



It is widely utilized across public institutions,  
enterprises and associations.

**Knowhow Electel Inc.**



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